Kings Hill Parish Council

Kings Hill Community Centre Website Accessibility Statement

Statement Prepared 20/01/2020

Accessibility Statement for Kings Hill Community Centre Website

This website is run by Kings Hill Parish Council. It is designed to be used by as many people as possible. The text should be clear and simple to understand. You should be able to:

- Zoom in up to 300% without problems.
- Use most of the website using a screen reader.

We've also made the website text as simple as possible to understand.

AbilityNet (https://mcmw.ability.org.uk/) has advice on making your device easier to use if you have a disability.

How assessible this website is:

We know parts of this website are not fully accessible: For example:

- Some pages have poor colour contrast.
- Navigating just using a keyboard - It is not clear which page you are on when tabbing using the keyboard.
- Navigating just using a keyboard - Tabbing not available through the pages.
- PDFs and words documents may not be able to be read by a screen reader.
- Tables are not fully accessible on a mobile phone.
- Tables may not be able to be read by a screen reader.
- There is no site map.
- There is no search bar.
- Privacy policy interactive form field not working.
- Logo links do not have a typed description of what they are.

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What to do if you cannot access parts of this website:

If you need information on this website in a different format like accessible pdf, large print, easy read, audio recording or brail, email clerk@kingshillparish.gov.uk or call 01732 870382.

We will consider your request and get back to you in 7 working days.

If you cannot view the map on our 'contact us' page, call 01732 870382 or email at clerk@kingshillparish.gov.uk for directions.

Reporting accessibility problems with this website:

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: clerk@kingshillparish.gov.uk or call 01732 870382.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you contact us with a complaint and you are not happy with our response contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Kings Hill Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non compliance with the accessibility regulations

1. Some focused links do not have enough colour contrast. This fails WCAG 2.1 Principle 1.4.1: Perceivable. We plan to fix this by March 2020.

2. Privacy policy interactive form field not working. This fails WCAG 2.1 Principle 2: Operable. We plan to fix this by March 2020.

3. Logo links do not have a typed description of what they are. This fails WCAG 2.1 Principle 2.4.6: Operable. We plan to fix this by March 2020.

Navigating and accessing information

1. It is not clear which page you are on (not highlighted) when tabbing. This fails WCAG 2.1 Principle 2.4.8: Operable. We plan to fix this by March 2020.

2. Tabbing is not available through the pages. This fails WCAG 2.1 Principle 2: Operable. We plan to fix this by March 2020.

3. Tables are not fully accessible on a mobile phone. This fails WCAG 2.1 Principle 2: Operable. We plan to fix this by March 2020.

4. There is no site map. This fails WCAG 2.1 Principle 2: Operable. We plan to fix this by March 2020.

5. There is no search bar. This fails WCAG 2.1 Principle 2: Operable. We plan to fix this by March 2020.

Pdfs and other documents

Many of our older PDFs and Word documents and tables do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By April 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

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How we tested this website

This website was tested on 10th October 2019. The test was carried out by Kings Hill Parish Council.

We tested our main website platform available at

http://www.kingshillcommunitycentre.org.uk/community/kings-hill-community-centre-14871/home

What we're doing to improve accessibility

We plan to identify and fix issues according to the timescales shown for each area above.

This statement was prepared on 20th January 2020.